REF NO:-\_\_\_\_\_\_\_\_\_\_\_\_

**Speed Queen**

Engineer Call-out request – Part Warranty

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| --- |
| **To: Hamilton Gas Products Ltd, 2 Balloo Place, Bangor, BT19 7BP Fax: 028 91271013** |
| **From :- (Business Name) ­­­­­­­­­­­­­­­­ Site Address (if different)**  **Address:-**  **Telephone:- Telephone: -** |
| **Please note ALL details must be filled in**  **Gas Installer:-**  **Name:**  **Contact Number:**  **Gas Safe/RGII Number:**    **Gas Type:**  **Speed Queen Tumble Dryer : Model No \_\_\_\_\_\_\_\_\_\_\_ Serial No \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Installation Date \_\_\_\_\_\_\_\_**  **Symptoms of fault :**  **Speed Queen Topload Washing Machine : Model No \_\_\_\_\_\_\_\_\_\_\_ Serial No \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Installation Date \_\_\_\_\_\_\_\_\_\_\_\_\_**    **Symptoms of Fault :** |
|  |
| **PLEASE NOTE THAT A CHARGE WILL ONLY BE APPLIED IF THE FAULT IS DEEMED TO BE NON WARRANTY**  **Purchase Order No.\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Travel Time (both ways) and Site Time: £50/€68 + VAT per hour ( rounded up to the nearest ¼ hour )**  **Minimum 1 hour site time and 1 hour travel (30mins each way.)**    **Parts charged at Speed Queen List Price Plus VAT** |
| **I hereby request your technical engineer to attend the above site and agree, should the fault not be product related, to accept your invoice for the above charges. I agree that the engineer will be given access to the unit. If the engineer is not given access to the unit the call will still be charged. Once this form and a copy of the Commissioning Certificate have been returned the Engineer will be scheduled to visit the site.** |
| **Signature Print Name Date Position** |